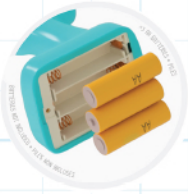


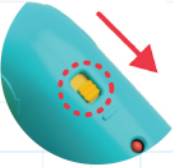


TROUBLESHOOTING GUIDE



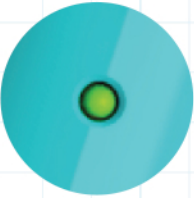
My 3D Build & Play won't turn on.

Make sure your batteries are properly installed, and have a charge.



The batteries are fine, but it still won't turn on.

Make sure the yellow switch is in the "on" position. If it is on, turn it off and then on again.



The 3D Build & Play won't extrude the strand of material.

What color is the light on the pen? If it is red, the pen isn't ready to extrude. Wait a few more seconds until it turns green.



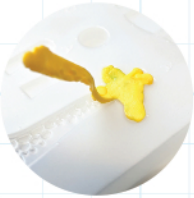
The light is green, but it still won't extrude.

Use the Handle/Crank to reverse the plastic out the back of the 3D Build & Play. Please remember to trim the used end of the strand before reinserting it into the 3D Build & Play.



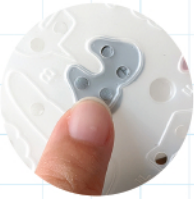
My Pen Shuts off on it's own.

The 3D Build & Play powers down after 20 minutes, this is to save battery. To reset, switch it off and then back on again.



When I try to take my Doodle out of the mold it gets squished.

Wait until the plastic is fully hardened.



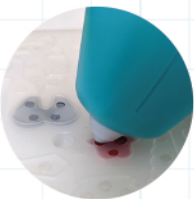
It's too hard to pry the Doodle out of the mold.

Push on the underside of the mold to help release the Doodle.



The plastic is spilling over the edge of the mold.

Try turning the Handle/Crank slower.



The plastic won't reach this one spot.

Turn the pen slightly while keeping the tip in the hole of the mold lid, this will help direct the plastic. You can also push down on the lid of the mold with a finger to help spread and move the soft plastic to the hard to reach spot. You can also open the mold and fill in that area directly.